

# Oracle Hospitality eLearning for OPERA Subscriptions

## ORACLE® Hospitality

### KEY SUBSCRIPTION FEATURES

- Oracle Hospitality eLearning for OPERA is available to Hotels and Educational Institutions
- Offered as a 36-month subscription with unlimited number of users per subscription
- Annual eLearning subscription fees for Hotels & Resorts are based on number of guest rooms
- Annual eLearning subscriptions for Educational Institutions are billed at a flat fee
- Ordered through your Oracle Sales Executive and provisioned by the Oracle Hospitality eLearning Team – Hotels

### KEY BENEFITS

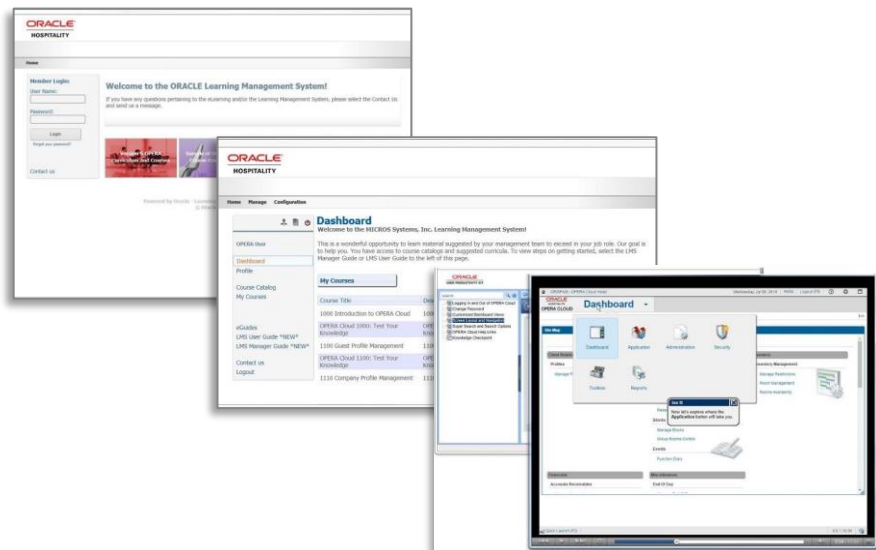
- Delivers cost effective training
- Adjusts to the learning pace and style of individual employees
- No need to ship CDs or install software
- Ability to manage users, assign courses, and generate course analytics for your property

Oracle Hospitality eLearning for OPERA provides an interactive training system offering on-demand instruction with intuitive logic using a browser-based interface. This flexible training program is designed for a variety of learning styles and enables your staff to find a comfortable pace at which to learn. Designed for new and seasoned hotel staff, Oracle Hospitality eLearning for OPERA delivers fast, cost-effective, and valuable training on OPERA.

### Why OPERA eLearning?

The hospitality industry depends on the ability to deliver outstanding guest experiences. This is achieved by having a well-trained, highly knowledgeable, and informed staff. Finding time to make sure that staff is properly trained can be a challenge. Enter Oracle Hospitality eLearning for OPERA.

OPERA eLearning Subscriptions provide a self-paced online learning environment. Our eLearning offerings deliver a comprehensive and flexible training solution, regardless of the size of property or the number of users. This results in productive learning experiences and enhanced OPERA Cloud product knowledge, at a nominal subscription fee.



## Oracle Hospitality eLearning for OPERA Curriculum Offerings

Oracle Hospitality eLearning for OPERA is available in the following curriculums:

### OPERA Cloud eLearning – 2017 Edition

- » Courses Include
  - Profile Management
  - Reservations and Blocks
  - Arrivals, In-House, and Departures
  - Manage Billing
  - Inventory / Rooms Management
  - Accounts Receivables
  - Commission Handling
  - End of Day
- » Available in the following languages
  - English



### FLEXIBLE LEARNING

Multiple learning modes allow students to take courses using an approach that aligns with their individual learning style and product familiarity.

- **See It!** Mode is video-style lesson that allows the user to sit back and watch as the lesson progresses.
- **Try It!** Mode is an interactive training experience that requires the user to click and type along with the lesson.
- **Know It!** Mode instructs users to complete a particular task without step-by-step instructions. They are scored on how accurately they complete the steps.
- **Print It!** Print It! Mode provides the option to print a Job Aid for the lesson.

### OPERA Property eLearning

- » Courses Include
  - Profile Management
  - Reservations and Group Blocks
  - Arrivals and Departures
  - Cashiering
  - Rooms Management
  - Accounts Receivable
  - End of Day
- » Available in the following languages
  - English
  - Spanish
  - Japanese

### OPERA Sales & Catering eLearning

- » Courses Include
  - Accounts and Contacts
  - Activities
  - Block Management
  - Group Rooms Control
  - Events
  - Function Diary
  - Catering Packages
  - Stationery
  - Event Posting
  - Potentials
- » Available in the following languages
  - English



## An eLearning Program Tailored to Your Staff

Oracle Hospitality eLearning for OPERA allows you to provide self-paced training with the flexibility to meet a variety of learning styles and learning speeds. Property managers have the ability to assign courses based on employee job roles, allowing the staff to focus on content relevant to their position. As their roles change, users have the flexibility to continue expanding their OPERA knowledge by taking additional course offerings.

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### Oracle Hospitality eLearning for OPERA eLearning Key Features

<ul style="list-style-type: none"> <li>• 100% Web Based Training</li> </ul>	<ul style="list-style-type: none"> <li>• Run reports as needed to track individual progress by date range, course, or login.</li> </ul>	<ul style="list-style-type: none"> <li>• Online certificates available to print after successfully completing a quiz</li> </ul>
<ul style="list-style-type: none"> <li>• Easy to create users and manage login passwords</li> </ul>	<ul style="list-style-type: none"> <li>• Export reports to a CSV file for recordkeeping</li> </ul>	<ul style="list-style-type: none"> <li>• Questions highlight key functionality to ensure knowledge retention</li> </ul>
<ul style="list-style-type: none"> <li>• Property managers can assign courses based on employee job roles</li> </ul>	<ul style="list-style-type: none"> <li>• Flexibility to expand user knowledge by taking additional course offerings</li> </ul>	<ul style="list-style-type: none"> <li>• Online Quizzes are scored to allow tracking of employee training</li> </ul>



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## CONTACT US

For more information about Oracle Hospitality eLearning for OPERA, visit [oracle.com](https://oracle.com) or call +1.800.ORACLE1 to speak to an Oracle representative.

## Integrated Cloud Applications &amp; Platform Services

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