



OPERA Property eLearning Course Offering

With more than 20 courses, Oracle Hospitality eLearning for OPERA Property covers the entire scope of the OPERA Property management solution. Each course focuses on a particular function in OPERA Property as noted below. This modular approach allows users to consume a topic as many times as they wish, reinforcing knowledge as needed.

- Introduction to OPERA
- Profile Management and Advanced Profile Management
- Basic Reservation, Updating Reservation, and Advanced Reservations
- Front Desk Arrivals
- Advanced Front Desk
- Basic Cashiering
- Guest Departures
- Cashier Functions
- Advanced Cashiering
- Rooms Management and Advanced Rooms Management
- Group Block Header
- Group Block Management
- Advanced Group Block
- Accounts Receivable and Advanced Accounts Receivable
- End of Day Essentials
- Miscellaneous Functions

An eLearning Program Tailored to Your Staff

Oracle Hospitality eLearning for OPERA Property allows you to provide self-paced training with the flexibility to meet a variety of learning styles and learning speeds. Property managers have the ability to assign courses based on employee job roles, allowing the staff to focus on content relevant to their position. As their roles change, users have the flexibility to continue expanding their OPERA Property knowledge by taking additional course offerings.

OPERA eLearning Key Features

• 100% Web Based Training	• Run reports as needed to track individual progress by date range, course, or login.	• Online certificates available to print after successfully completing a quiz
• Easy to create users and manage login passwords	• Export reports to a CSV file for recordkeeping	• Questions highlight key functionality to ensure knowledge retention
• Property managers can assign courses based on employee job roles	• Flexibility to expand user knowledge by taking additional course offerings	• Online Quizzes are scored to allow tracking of employee training



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For more information about Oracle Hospitality eLearning for OPERA Property, visit oracle.com or call +1.800.ORACLE1 to speak to an Oracle representative.

Integrated Cloud Applications & Platform Services

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